



ICE Trikes COVID-19 Statement 06/01/2021

With the continued situation worldwide and the “Lockdown” our Government have just imposed from today due to C-19 we wanted to give you an update on what we are doing.

Our procedures here at ICE Trikes HQ remain in line with all new government guidelines and we are going beyond them in many areas of our operation to ensure the safety of our employees and our wider triking community.

We are adhering to the updated government guidelines and the extra measures we voluntarily implemented have been very effective and are working. These measures have successfully; to date prevented any issues directly related to the virus with any the Team members at ICE HQ.

We continue to ship trikes, respond to our customers technical queries quickly and make sure our family of ICE riders and dealers worldwide is supported now and moving forward.

As I am sure you can understand we have been experiencing and forecasting some delays with building and shipping due to extremely high demand, but we are working hard to minimise these wherever possible.

Please rest assured your trike and accessory orders are being processed and trikes are being built and shipped as quickly and as safely as we can.

Our customer support teams are working very hard to keep you updated with any information and or support you need.

Our purchasing department is also working very closely with our supply chain network on your behalf.

In line with our Governments guidelines many of the office staff are working from home. Should you need any assistance with an order or technical advice please contact us by email with any questions in the first instance as we are able to deal with your questions much more efficiently that way rather than by telephone.

Thank you for your continued patience and support.

Best regards The ICE Team.