ICE Trikes COVID-19 Statement 13/08/2020

With the continued situation worldwide due to the Coronavirus we wanted to give you an update on how we are doing.

Our procedures here at ICE Trikes HQ remain in line with all new government guidelines and we are going beyond them to ensure the safety of our employees and our community.

Adhering to the government guidelines and working to the extra measures we implemented have been very effective. These measures have successfully; to date prevented any issues directly related to the virus with any the Team members at ICE HQ.

We continue to ship trikes, respond to our customers technical queries quickly and make sure our family of ICE riders and dealers worldwide is supported now and moving forward.

As I am sure you can understand we are now experiencing and forecasting some delays with building and shipping due to extremely high demand but we are working hard to minimise these wherever possible.

Please rest assured your trike and accessory orders are being processed and trikes being built as quickly and as safely as we can.

Our customer support teams are still working hard to keep you updated with any information and or support you need.

Drew is still delivering trikes to some of our adaptive and inclusive customers all-round the UK every 2 weeks. This is so they can get out and exercise by riding an ICE trike during the summer months.

Please contact us by email with any questions.

Thank you for your continued patience.

The ICE team.